

Crisis Support

The college is able to recommend a number of external support agencies for individuals who require assistance to manage their reaction to a particular event or experience and to provide support and resources in the individual's time of need:

Respect. Support

☎ 1800 RESPECT (1800 737 732) 🔍 1800respect.org.au

National sexual assault, domestic family violence counselling and information referral service, available 24 hours a day, every day of the year.

ReachOut Australia

🔍 au.reachout.com

A service for young people providing information, support and resources about mental health issues, resilience and coping skills.

Australian Government Support Services

🔍 respect.gov.au/services

The Australian Government website offers the contact details of state specific support services.

Lifeline Australia Crisis Support and Suicide Prevention

☎ 13 11 14 🔍 lifeline.org.au

Free, 24 hour telephone crisis support service available nationwide. Crisis supporters provide suicide prevention services, mental health support and emotional assistance.

Beyond Blue Support Service

☎ 1300 22 4636 🔍 beyondblue.org.au

Provides support for depression, anxiety and suicide prevention.

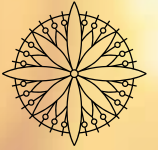
Contact us

Student Services

☎ 1300 462 887 (choose option 2)
✉ student.services@endeavour.edu.au

Student Assistance Program (SAP)

☎ 1800 336 207 (Confidential counselling 24/7)
🔍 accesseap.com.au



ENDEAVOUR
College of
Natural Health

SAFE
Campus

endeavour.edu.au

Connect with Student Services

Australian College of Natural Medicine Pty Ltd (ACNM) trading as
Endeavour College of Natural Health HEP: PRV12070 | CRICOS: 00231G - NAT

Emergency Services Contacts

- > Police, Ambulance and Fire
☎ 000
- > Police Attendance/Welfare check
(for all states except Melbourne, Melbourne call 000)
☎ 131 444

Safety is Important

Endeavour College is committed to providing a safe learning and campus environment and has an enduring commitment to the work health and safety of its workers, students and visitors. The College is also committed to the preservation of its environment from pollution and degradation through the application of environmentally friendly policies and practices.

The College's work health and safety (WHS) policies and procedures are driven not only by our commitment to fulfill statutory and regulatory obligations, but also by the desire to establish and maintain a safe environment for all. Our people are our strength and their safety is of paramount importance to us.

What is my role as a Student?

As a student you must take reasonable care for your own health and safety and ensure your acts or omissions do not adversely affect the health and safety of others. You must comply with any reasonable instruction given by the person conducting a business or undertaking that allows it to comply with relevant Workplace Health and Safety legislation and always, be aware of your personal belongings and surroundings. You will see security staff at the Campus at various times, please feel free to connect with the security staff if you feel unsafe or uncomfortable in a situation.

College Policies

The College has a range of policies which directly relate to your wellbeing and safety on Campus. For a full list of Higher Education policies head to the website endeavour.edu.au/policies-and-procedures/college-policies

Key policies to note include:

- › Clinic Client and Visitor Safety Policy
- › Clinic Student Safety Policy
- › Critical Incident Policy
- › Informed Consent Policy

- › Privacy Policy
- › Student Code of Conduct
- › Student Equal Opportunity and Fair Treatment Policy
- › Student Misconduct Policy

Work Health and Safety Committee

Each Campus is managed by a local Campus Manager who chairs the local WHS Committee. As the local WHS representative, they also form part of the National WHS Committee.

The WHS Committee team is an integral part of our college and its purpose is to ensure a safe campus environment for all people on Campus. The Campus WHS committee meet regularly to update best practices and review improvement strategies that will assist with supporting a healthy and safe environment for all students, staff and visitors at the College.

The Local WHS committee is comprised of academic, operational and volunteer student representatives. If you are interested in becoming a Student WHS Representative please contact your local campus manager via student services.

Site Emergency Plan

Each Campus has a Site Emergency Plan and Evacuation Plan available on Campus, these are often displayed in College hallways, student services desks, clinics, libraries and common break out areas.

The Site Emergency Plan (SEP) outlines the College's emergency procedures and lists the current Emergency Response Team who will put the Emergency Plan into action – in the event of an emergency it is important that you follow all directions given by College staff members or emergency personnel. The contact details for the Designated Workplace First Aid Officers (DWFAOs) on your campus are also listed in case of a medical emergency that arises. If you do have any known current medical conditions that might affect your study on campus, please speak directly to our friendly student services staff.

Support Services

The college is committed to providing accessible support for students who are affected by discrimination, bullying, harassment, sexual harassment or sexual assault. At all times the College respects an individual's rights to privacy and confidentially when providing support services.

Reporting a sensitive matter

Q safecampus@endeavour.edu.au

The College provides a confidential email address for student's to use for all matters of a sensitive nature if they are not confident in approaching student services or an Academic staff member or if they do not wish to raise feedback through Student Feedback Options. All feedback lodged through the safecampus@endeavour.edu.au email is monitored and all allegations will be investigated in a manner that is fair, impartial, equitable and with compassion and empathy.

Student Assistance Program

☎ 1800 33 62 07

The College provides all students with access to the Student Assistance Program which offers confidential counselling for study-related or personal problems. The counselling is provided by an external third party and is available 24 hours a day, 7 days a week on **1800 336 207** or via accesseap.com.au. The Student Assistance Program is free for a series of calls or face-to-face meeting for all Endeavour students.