

## Clinics

The Endeavour Wellness Clinics are located on every Endeavour Campus and are open to the public 6 days a week. Clinics are staffed by senior students from the college and provide individualised care under the supervision of qualified clinicians. Clinics offer fully stocked dispensaries with a wide retail range and help to create industry-ready, confident student-practitioners. We invite you to visit your local clinic and take advantage of the great health treatments on offer to support you across your studies For more information please go to [endeavourclinic.com.au](http://endeavourclinic.com.au)

## Endeavour Values

Our values guide each and every interaction we have with our stakeholders. All members of the College community are expected to value:

### Authenticity

We do not pretend. We are collaborative, inclusive, warm and genuine and understand that robust discussion supports openness and growth.

### Holistic

We teach, support, live and breathe natural medicine and wellbeing. Be the contributions large or small, we consciously find ways to contribute to an holistic approach in everything we do.

### Responsibility

We take personal ownership of our actions. We do not blame others. When we commit – we follow through. We model the very best in ethical conduct. We honour and respect the intrinsic value of ourselves and others.

### Happiness

We value positivity, joy, encouragement and strive to be in the moment. As individuals we carry responsibility for our own happiness regardless of the situation or context, and that informs how we 'show up' in our environment.

### Student Centricity

All students are central to our existence. We work to engage and satisfy our prospective, current and past students like no other tertiary institution.

### Clarity

We speak to the facts. We do not create mythology based on incorrect information. We verify the data and we act in the interests of clarity.

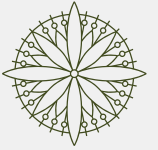
## Contact us

### Student Services

- ☎ 1300 462 887 (choose option 2)
- ✉ [student.services@endeavour.edu.au](mailto:student.services@endeavour.edu.au)

### Student Assistance Program (SAP)

- ☎ 1800 336 207 (Confidential counselling 24/7)
- 🔍 [accesseap.com.au](http://accesseap.com.au)



ENDEAVOUR  
College of  
Natural Health

# CONNECT WITH *Student Support*



[endeavour.edu.au](http://endeavour.edu.au)

*Connect with* **Student Services**

Australian College of Natural Medicine Pty Ltd (ACNM) trading as  
Endeavour College of Natural Health | HEP: PRV12070 | CRICOS: 00231G-2-NAT\_13

## Student Services

Student services are here to connect you with essential support services throughout your educational journey. Student services are available on campus Monday to Friday, from 7:30am to 6:00pm during the semester. If you have a specific question that you would like to cover in detail you can book a private consultation via the LMS. The student services team can be contacted on **1300 462 887** (option 2) or via email on **student.services@endeavour.edu.au**. The national team look forward to helping you with any enquiries you may have.

## Access & Equity

The Access and Equity Program (AEP) connects students with a disability, mental health or medical condition with support services that facilitate fair and equal participation in all areas of College life. The AEP provides educational opportunities through the creation of personalised Reasonable Adjustment Plans which can include academic support, structured learning plans, accessible facilities and adjusted teaching and assessment practices where reasonably possible.

To download a copy of the Access and Equity Program Registration Form head to **endeavour.edu.au/current-students/support-services/access-equity-program**

For further information about the Access and Equity Program connect with student services on **accessandequity@endeavour.edu.au**

## Policies

Policies are the ruling governance of processes and procedures at the College. Take the time to read through the Policies to familiarise yourself with the requirements, responsibilities and rules of the College.

To find a copy of all current policies head to **endeavour.edu.au/policies-and-procedures**

For any further information regarding College Policies connect with student services on **student.services@endeavour.edu.au** or on **1300 462 887** (choose option 2).

## Student Portal

The Student Portal is your administration site. You can check your enrolment history or subject results, check your timetable and enrol in new subjects, access forms and policies and receive notices from the college via your Student Portal.

You can access your Portal at **portal.endeavour.edu.au**

## Examinations

Examinations are an important part of College life and are the perfect time to display the breadth of knowledge you have gained over the semester.

The final Campus Examination Timetable is published for all final exams at least 6 weeks prior to the final examination period. You can view the Final Examination Timetable via the Resources & Links section of the Student Portal. Students will be notified of the timetable release via the Student Portal and LMS.

Online students can refer to the Online Study Calendar for the scheduled Final Examination week. The final day, date and time will be posted to the Noticeboard and The Loop of the subject within the LMS at least 6 weeks prior to the examination week.

Students are required to bring their Student ID card to all examinations. One water bottle will be permitted into the examinations room, no glass bottles will be allowed. Pens will be supplied, personal stationary is not allowed to be taken into the examinations room.

For any further information regarding examinations please connect with our Examinations team on **examination@endeavour.edu.au**

## Timetabling

The Timetable Team are here to assist with matters such as:

- An inability to allocate yourself to an online subject
- A clash of subjects (where subjects are in the same semester of the course structure)
- A timetabled subject does not appear for selection in 'Manage Enrolments'
- To receive constructive solution focussed feedback relating to the timetable for a teaching period

You can submit a request for Timetable assistance via the Assistance and Feedback tab in your Student Portal.

## Learning Management System

The Learning Management System (LMS) is where you will find all of your course information. Through your LMS you can access your course materials or submit assignments, book consultations with lecturers/ student services view your subject outlines and access a wide range of support tools.

You can access your LMS at **learn.endeavour.edu.au/portal**

## Academic Support

Our Academic team are accessible to help you with your studies. Our subject experts are available to meet with you one-on-one or in small groups to help you with academic subject matter.

Optional group tutorial sessions are held weekly for several of the subjects you will undertake as part of your degree. These tutorial session are designed to step you through the major concepts you learned that week and to help you develop specific strategies for effectively learning the content.

To book a consultation with your Academic Team head to the 'Learning Resources' tab of your LMS.

## Library

The Endeavour Library service boasts a dynamic and expansive collection of books, ebooks, and materials to assist you in your studies. The dedicated library team offer research and referencing skill sessions to assist you in finding resources, and citing them correctly.

Library databases provide thousands of scholarly research articles, ensuring you have all the resources you need for your assessments. Our experienced and qualified staff regularly update learning resources to ensure you have the resources you need to complete your studies.

The library also provides computer, printing and photocopier facilities for students. You can contact the library team in person, phone or via the virtual librarian chat function or book a one-on-one meeting with your local librarian.

## International Students

International students are warmly welcomed at Endeavour College. Special events will be held for International students throughout the academic year to foster active engagement in all aspects of College life.

International students are required to meet a number of criteria as per the terms of your student visa requirements. For more information about these requirements or for enquires regarding to matters with the potential to impact your CoE (Course Progression, Adding or Dropping Subjects or Deferral Requests), please connect directly with your local International Student Champion via **intentional.students@endeavour.edu.au**. For day to day student enquires or for further general information about life as an International Student please connect with Student Services on **student.services@endeavour.edu.au**

## English as Second Language

Students who identify with English as a Second Language (ESL) are eligible to register for the ESL program which includes the provision of 'reasonable adjustments' to assist a student to equally participate in College life and course requirements. An example of reasonable adjustments for students who identify as ESL may include the provision of additional exam time or the use of a dictionary to assist in the completion of exams. All courses at the College are delivered in the English language and it is essential that a student has language, literacy and numeracy (LLN) skills sufficient to successfully complete assessments at the higher education level as reflected in the Australian Qualifications Framework (AQF). For more information please contact **student.services@endeavour.edu.au**

## Careers

Endeavour's Careers Service assists students to identify their values, career goals and the actions they need to take while studying which will enhance their successful transition to employment. The careers services achieve this through giving students access to an on campus/ Skype careers advisor appointments, their own career planning app an Endeavour's online jobs board. Students also have access to Endeavour's Natural Health Webinar Program, industry/employer/ alumni presentations, and employment preparation resources. For more information visit **endeavour.edu.au/careers-service** or contact the Careers Service on **careers.service@endeavour.edu.au**