

How do I track my FEE-HELP eligibility?

At each result release period you can check your grades via the portal and based on your results of PASS|FAIL FEE-HELP eligibility can be calculated.

If I have questions about FEE-HELP eligibility?

If you have failed subjects and are uncertain about fee help eligibility then email feehelp@endeavour.edu.au or contact Study Assist to check eligibility www.studyassist.gov.au.

Is there a time limit for these units and across semesters?

There is no limit stated in the Study Assist or HESA (2003) legislation. The eligibility criteria is the number of units studied as part of a course leading to the award of a bachelor degree or higher qualification. The student has already undertaken 8 or more units of study as part of that course of study and the student has not maintained a minimum pass rate of 50% of those other units taken after the initial 8 units.

Where do I go for help?

For further information on eligibility please connect with StudyAssist and refer to the FEE-HELP information brochure.

If you would like to check your current eligibility based on your studies to date you can log into the student portal to check your results or email feehelp@endeavour.edu.au to answer and support any questions that you may have around the eligibility criteria.

Contact us

Student Services

- ☎ 1300 462 887 (choose option 2)
- ✉ student.services@endeavour.edu.au

Student Assistance Program (SAP)

- ☎ 1800 336 207 (Confidential counselling 24/7)
- 🔍 accesseap.com.au



ENDEAVOUR
College of
Natural Health

FEE-HELP FAQs

endeavour.edu.au

Connect with Student Services

Australian College of Natural Medicine Pty Ltd (ACNM) trading as
Endeavour College of Natural Health | HEP: PRV12070 | CRICOS: 00231G - NAT

What is FEE-HELP?

FEE-HELP is a loan scheme run by the Australian Government which assists eligible fee paying students to pay all or part of their tuition fees.

Where do I find information about FEE-HELP?

The Government has a dedicated website to support students and any FAQ's about FEE-HELP. This website can be accessed by logging onto www.studyassist.gov.au.

Am I eligible for FEE-HELP?

The Government has set criteria on eligibility for FEE-HELP and for current eligibility criteria visit the Study Assist website by logging onto www.studyassist.gov.au. The Government legislates the eligibility for FEE-HELP. In order to remain eligible for FEE-HELP after the first 8 units/subjects of study the student must maintain a minimum 50% pass rate on all units/subjects studied. This applies to all students that commenced a new courses of study (or varied into a new course of study) on or after **1 January 2018**.

Is FEE-HELP provided by Endeavour College?

NO, FEE-HELP is provided by the Australian Government and is a government assistance loan for financing tertiary studies.

Does FEE-HELP cover text books and additional costs?

NO, FEE-HELP cannot be used for additional study costs such as accommodation or text books.

Are there extra fees and charges with FEE-HELP?

YES, the Government applies an index to all FEE-HELP debts once a year, FEE-HELP indexation rates are published on the ATO. For further information refer to studyassist.gov.au/help-loans/fee-help.

Is there a limit to FEE-HELP?

YES, the Government imposes a total amount of FEE-HELP a person can use over their lifetime. This is known as the FEE-HELP limit. The details of the FEE-HELP limit are on the Study Assist website www.studyassist.gov.au.

How much is the FEE-HELP Limit?

The Government will determine the FEE-HELP limit and this is subject to change for confirmation of the limit visit the Government study assist website to confirm the limit. Refer to the section on How much can I borrow.

How does this affect me as a student if a commenced on or after 1 January 2018?

To remain eligible for FEE-HELP you are required to maintain a minimum of a 50% pass rate in all units/subjects that you are studying to ensure you remain eligible for FEE-HELP.

What is the definition of a commencing student?

A student is a commencing student if he/she has enrolled into a course or commenced their first unit/subject for the first time at the HE provider between 1st January and 31st December.

Does this apply if I commenced study before 1 January 2018?

No, this eligibility criteria does not apply if you commenced your studies before 1 January 2018.

What if I vary into a new course?

If a student varies into a new course then this criteria is applied as you will be considered as commencing a new course after 1 January 2018.

If a vary into a new course do a get credits?

YES, based on the subjects already completed these will be credited to the new course. These credited subjects are brought across from an existing course and will be counted as the 8 units/subjects already completed. To remain eligible in the new course of study you are required to maintain a minimum of a 50% pass rate in all units/subjects that you are studying in the new course to continue using FEE-HELP for your studies.

How is this applied?

This is applied to any student that is commencing a new course (including course variations) where the first teaching period for enrolled subjects commenced on January 1, 2018 onwards. This includes all teaching periods such as Summer School, Online cohorts and On Campus Semesters.

How is this eligibility criteria applied?

This eligibility criteria is applied after a student has already undertaken 8 or more other units/subjects of study as part of a course of study. After 8 units of study to remain eligible for FEE-HELP a student must maintain a minimum pass rate of 50% for all units/subjects studied.

What is the definition of a unit?

A unit of study also equates to a subject of study as is equivalent to one subject of study at the College.

What is the definition of pass rate or success rate?

The pass rate or success rate is defined as a pass rate/ success rate relevant to the number of units/subjects you are enrolled in. This refers to passing 50% of the units/subjects that you are enrolled in. This is not a reference to an academic pass rate for 50%.

What happens if a fail 50% of other units studied?

If you do not meet the minimum 50% pass rate of the other units of study, i.e: you have completed the 8 units and taken another 4 units and then fail 3 units (75%), you no longer meet the eligibility criteria for Government supported FEE-HELP.

What happens to my FEE-HELP if I do not meet the eligibility criteria?

A notification will be issued that your selected payment method of FEE-HELP has been switched off. You will be required to self fund your fees.

How do I pay for my fees?

You will be required to self-fund your unit fees and meet the minimum 50% pass rate. Once the minimum pass rate has been met you will be able to re-apply with documentary evidence for Government funded FEE-HELP support through StudyAssist. The Government StudyAssist Department will determine if you meet eligibility criteria for reinstatement of FEE-HELP.